

# SERVICES EXPORT PROMOTION COUNCIL

Set up by Ministry of Commerce and Industry, Government of India,

417, 4TH FLOOR, PRIME TOWERS, PLOT NO. 79 & 80,

Pocket F, Okhla Phase I, New Delhi-110020.

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12th February, 2026

## TENDER NOTICE

**Subject Tender Reference No.: SEPC\Tender\Sanjeevani\2025-26\01**

Tender for Portal/Website Development/BSM Technology & Physical infrastructure setup for Sanjeevani -2026 An International Event on Medical Tourism.

Services Export Promotion Council (SEPC) invites sealed bids from reputed & experienced Indian agencies for Portal/Website Development **Event on Healthcare and Wellness** infrastructure, and on-ground technical support for SANJEEVANI -2026 – An International Event on Medical Tourism.

**SANJEEVANI 2026** is being organised by SEPC, **Event SANJEEVANI 2026 – An International Event on Healthcare and Wellness** is scheduled to be held from **26<sup>th</sup> –28<sup>th</sup> March 2026 | Chennai, Tamil Nadu.**

“Detailed Scope of Work, Deliverables, Eligibility Criteria, and Terms Conditions” are mentioned below.

Tender Submission Guidelines: Interested bidders may submit their bids in hard copy only, in a properly sealed envelope and the envelope should be clearly superscribed:

“Tender for Portal/Website Development & BSM Technology Support for SANJEEVANI 2026”

**Services Export Promotion Council (SEPC), DPT 417, 4TH FLOOR, PRIME TOWERS, PLOT NO. 79 &80, Pocket F, Okhla Phase I, New Delhi-110020** invites bids from reputed India agencies

**(Professional Website/portal development agencies) for the Portal Development for our upcoming event SANJEEVANI 2026 – An International Event on Medical Tourism)**

### 1. Introduction

**Project Title** - Sanjeevani 2026 Website/Portal Development

**Organization** - Services Export Promotion Council

**Tender Reference Number** - SEPC\Tender\Sanjeevani\2025-26\01

**Date of Issue** - 12th February, 2026

### 2. Objective

The objective of this project is to develop a comprehensive web portal for Sanjeevani 2026, aimed at providing seamless registration page, B2B (Pre-Event Meeting Schedule) /Data management & Physical Infrastructure setup, etc.

### 3. Scope of Work: -

#### **A. Development of Microsite**

- Landing Page
- Registration for Buyers + Exhibitors + Visitor
- Mechanism of Proforma Invoice for Exhibitors
- Admin - Approval mechanism for Organizers
- Stall booking mechanism
- Database Management
- Payment Integration

#### **B. BSM Software**

- Mechanism for Appointment scheduling
- Meeting & Profile
- Feedback mechanism
- Meeting Tracking & MIS
- Post event MIS reports

#### **C. Infrastructure & Hardware Support**

- Supply and deployment of 50 tablets for buyers and sellers.
- Printers and allied peripherals.
- Display panel as per venue dimension.
- Central servers and structured cabling.
- Power backup systems and accessories for uninterrupted operations.

#### **D. Network & Connectivity**

- Design and deployment of optimized network architecture to manage peak loads.
- Reliable internet connectivity with on-site monitoring.
- Zero-downtime assurance during event hours.

#### **E. Technical On-Ground Support**

- Complete deployment, testing, live operations, and dismantling.
- Dedicated on-site technical team for real-time troubleshooting.
- Helpdesk support for delegates and organizers.
- Overall coordination with SEPC and venue authorities.

#### **F. Reporting & Data Analytics**

- Post-event analytical reports covering:
  - Total number of B2B meetings conducted.
  - Buyer and seller participation statistics.
  - Engagement and utilization metrics.
- Exportable dashboards and reports for SEPC

#### **4. Deliverables: The successful bidder shall deliver the following:**

- Design mock-ups and wireframes.
- Functional prototype for approval.
- Fully functional and tested Sanjeevani-2026 portal/website and BSM platform.
- Admin and user manuals.
- Technical documentation and source code.
- Training sessions for SEPC officials/staff.
- Post-event reports and data handover

#### **5. Eligibility Criteria: Bidders are required to submit self-attested copies of the following:**

- Certificate of Incorporation/Registration (Company/ LLP/Partnership/ Proprietorship).
- Valid GST Registration Certificate.
- PAN Card of the Company/Firm.

- Documentary proof of minimum 5 years' experience in portal/website platform development
- (Work orders/completion certificates/contracts)
- Details of similar projects executed during the last 5 years, preferably related to:
- Event portals.
- Buyer–Seller Meet (BSM) platforms.
- Large-scale registration or meeting management systems.
- Client completion certificates or satisfactory performance certificates.
- Company profile including details of key technical personnel proposed for the project.
- Certificate from a Chartered Accountant indicating financial soundness.
- Client References, details of at least three (3) previous clients.
- Documentary proof of office located in Delhi/NCR
- Self-declaration on company letterhead confirming:
- Information provided is true and correct.
- The bidder has not been blacklisted by any Government/PSU /Autonomous body.
- Acceptance of tender terms and conditions, duly signed and stamped.

**- References of at least 3 previous clients.**

- The bidder should have valid GST Registration
- The bidder should have an office in Delhi/NCR.

**6. Tender Submission Guidelines**

- **Interested parties may send their bids in properly sealed envelope addressed to the Services Export Promotion Council, 417, 4TH FLOOR, PRIME TOWERS, PLOT NO. 79 & 80, Pocket F, Okhla Phase I, New Delhi-110020, latest by 1700 Hours (05:00 PM) on 19th February 2026.**
- “Tender for providing portal development” should be clearly written on the cover of the bid envelope.
- Include a detailed company profile, technical proposal, financial proposal, and project plan.

**7. Evaluation Criteria**

- Technical expertise and approach: 40%
- Cost-effectiveness: 30%
- Timeline and deliverables: 20%
- Past experience and client references: 10%

**8. Terms & Conditions:**

- Only sealed hard-copy bids will be accepted.
- Online/email submissions will not be accepted.
- SEPC reserves the right to accept or reject any or all bids, wholly or partially, without assigning
- any reason.
- All intellectual property rights of the developed portal shall be the exclusive property of SEPC.
- Any dispute arising out of or in connection with this tender shall be resolved, as far as possible,
- through mutual discussions and understanding between the parties. In case of failure, the dispute
- shall be referred to arbitration, and the courts at New Delhi shall have exclusive jurisdiction.

**Remarks: Kindly share three separate quotations as mentioned below:**

- 1. Cost of Portal – Only for the registration page with payment gateway integration.**
- 2. B2B Mechanism Platform – Complete B2B platform/module as per the proposed scope.**
- 3. Physical Setup – Cost for physical setup as per the above-mentioned scope.**